

# SolarWarranty Pro

Version 2.4.0

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## Quick Start Guide

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Up and running in minutes

Published by Computer Aided Business Systems (Lagos, Nigeria)

<https://solarwarrantypro.com> • [support@solarwarrantypro.com](mailto:support@solarwarrantypro.com)

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## Welcome to SolarWarranty Pro

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This Quick Start gets you up and running in minutes. It covers installing, signing in, and registering your first warranty. For full detail on any topic, see the Setup Guide and User Guide.

### What you need

**A 64-bit Windows 10 or 11 PC** with administrator rights to install.

**The installer:** SolarWarrantyPro-Setup-v2.4.0.exe.

**Your licence key**, provided with your purchase.

## 1. Install (about 1 minute)

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1. Double-click SolarWarrantyPro-Setup-v2.4.0.exe.
2. If Windows SmartScreen appears, click **More info** → **Run anyway**. The publisher will read **JD & Sons Audio Production, LLC** — this is correct.
3. Click Yes at the User Account Control prompt.
4. Accept the licence, keep the default options, and click Install, then Finish.

### No prerequisites in v2.4

Unlike earlier versions, there is nothing else to install — no Access Database Engine, no Visual C++ runtime. The database is built in.

## 2. First launch & setup (about 2 minutes)

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The first time you open SolarWarranty Pro, a short wizard appears.

5. **Database engine:** accept the default, SQLite. (It needs no configuration.)
6. **Company details:** enter your dealership name, contact details, currency, and brand colour. These appear on certificates and reports. You can change them later.
7. **Finish** the wizard. The sign-in screen appears.

## 3. Sign in

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Use the default administrator account:

<b>Username</b>	admin
<b>Password</b>	Admin@1234

### Set your own password

On first sign-in you must choose a new password — at least 8 characters with an uppercase letter, a lowercase letter, and a digit. Keep it safe.

## 4. Activate your licence

8. If prompted, paste your licence key into the activation box.
9. Click Activate. The full feature set unlocks.

You can manage your licence any time at <https://solarwarrantypro.com>.

## 5. Register your first warranty

Here's the core workflow — registering a product under warranty for a customer.

10. **Add the customer.** Go to Customers → New, enter their name and phone number, and save.
11. **Add the manufacturer** (if not already listed) under Manufacturers → New. Default warranty terms are set up automatically.
12. **Register the product.** Go to Products → Register. Enter the serial number, select the product type, customer, and manufacturer, and the installation date. The warranty expiry is calculated for you.
13. **Save.** The product is now registered and under warranty. You can search for it any time by serial number.

### Tip

Serial numbers are matched without case sensitivity — searching “abc-123” will find a product registered as “ABC-123.”

## 6. What next?

You're ready to use SolarWarranty Pro day to day. Common next tasks:

- **Log a warranty claim:** Claims → New, select the registered product, describe the fault.
- **Assign a technician** to inspect a claim, then record their findings.
- **Run reports:** open claims, warranty expiry forecasts, stock levels, and more, all exportable to PDF.
- **Add staff accounts** with role-based permissions under the Admin menu.

For step-by-step detail on every feature, see the User Guide. For installation and configuration detail, see the Setup Guide.

## Need help?

Product website	<a href="https://solarwarrantypro.com">https://solarwarrantypro.com</a>
Support email	<a href="mailto:support@solarwarrantypro.com">support@solarwarrantypro.com</a>
Self-service portal	<a href="https://solarwarrantypro.com">https://solarwarrantypro.com</a>