

SolarWarranty Pro

Version 2.4.0

Setup Guide

Installation and first-run configuration

Published by Computer Aided Business Systems (Lagos, Nigeria)
<https://solarwarrantypro.com> • support@solarwarrantypro.com

Copyright © 2026 Computer Aided Business Systems

Contents

Contents.....	1
Introduction.....	2
System Requirements.....	2
Before You Install.....	2
Existing customers upgrading from v2.3 or earlier.....	2
New installations.....	3
Installation.....	3
Step-by-step.....	3
About the publisher name.....	3
First-Run Setup.....	4
1. Database engine.....	4
2. Company and branding.....	4
3. Administrator account.....	4
Activating Your Licence.....	4
To activate.....	4
Managing your licence online.....	5
Where Your Data Is Stored.....	5
Uninstalling.....	5
Troubleshooting.....	5
Getting Help.....	6

Introduction

This Setup Guide walks you through installing SolarWarranty Pro v2.4 on a Windows PC, from system requirements through first-run configuration and licensing. It is written for the person performing the installation — typically a dealership owner, office administrator, or IT support contact.

Version 2.4 is significantly simpler to install than previous versions. The database engine is now built into the application, so there are no separate database components to install first.

New in v2.4 — what changed for installation

No Access Database Engine. Previous versions required Microsoft's Access Database Engine to be installed first. This is no longer needed.

No Visual C++ Redistributable. This prerequisite has also been removed.

64-bit only. The application now installs as native 64-bit software and requires a 64-bit edition of Windows.

One requirement remains: .NET Framework 4.8, which is already on Windows 10 (1903+) and all Windows 11 systems.

System Requirements

Requirement	Minimum	Recommended
Operating system	Windows 10 64-bit (1903+)	Windows 11 64-bit
Architecture	64-bit (x64)	64-bit (x64)
.NET Framework	4.8 (built into supported Windows)	4.8
Memory (RAM)	4 GB	8 GB or more
Disk space	500 MB free	1 GB+ free
Display	1366 × 768	1920 × 1080
Privileges	Administrator (to install)	Administrator (to install)

Note on 64-bit Windows

SolarWarranty Pro v2.4 requires a 64-bit edition of Windows. Virtually all business PCs sold in the last decade run 64-bit Windows. To check: press Windows key + Pause/Break, or open Settings > System > About, and look for "System type." It should say "64-bit operating system."

Before You Install

Existing customers upgrading from v2.3 or earlier

If you are upgrading from a previous version that used the Microsoft Access database, read this section first.

Your data is preserved — but plan the migration

Installing v2.4 will not delete your existing data. Your warranty database, licence, and

claim files are kept in a separate data folder that the installer does not touch.

A managed migration is needed. Because the database format has changed, your existing records must be migrated from Access to SQLite. Contact support to arrange this — there is no charge.

Email support@solarwarrantypro.com with your company name and current version before or shortly after upgrading. The team will transfer your records and issue a v2.4 licence key.

New installations

If this is a fresh installation on a PC that has never run SolarWarranty Pro, you can proceed straight to the installation steps below. You will need your licence key, which is provided with your purchase.

Installation

Step-by-step

1. Locate the installer file you received: SolarWarrantyPro-Setup-v2.4.0.exe.
2. Double-click the installer. If Windows SmartScreen appears, see “**About the publisher name**” below — this is expected.
3. If prompted by User Account Control, click Yes to allow the installer to make changes. Administrator rights are required to install.
4. Read and accept the licence agreement, then click Next.
5. Choose the installation folder, or accept the default (Program Files\SolarWarrantyPro). Click Next.
6. Choose whether to create a desktop shortcut, then click Next.
7. Click Install. The installation completes in a few seconds — there are no separate database or runtime components to download or configure.
8. Click Finish. You can optionally launch the application immediately.

That’s the whole installation

Because v2.4 has no Access Database Engine or Visual C++ prerequisite, there are no extra installation steps, downloads, or restarts. Once the installer finishes, the application is ready to run.

About the publisher name

When you run the installer, Windows SmartScreen may show:

- **Verified publisher:** JD & Sons Audio Production, LLC

This is correct and expected. SolarWarranty Pro is published by **Computer Aided Business Systems** (Lagos, Nigeria) and is digitally signed using a certificate held by **JD & Sons Audio Production, LLC**. If SmartScreen shows a “Windows protected your PC” message, click **More info**, confirm the publisher reads **JD & Sons Audio Production, LLC**, then click **Run anyway**.

First-Run Setup

The first time you launch SolarWarranty Pro, a setup wizard guides you through initial configuration. This happens only once.

1. Database engine

The wizard asks which database engine to use:

- **SQLite (recommended).** The default. A self-contained, file-based database that requires no setup. Choose this unless you have a specific reason not to. Suitable for virtually all single-site dealerships.
- **Microsoft SQL Server (advanced).** For multi-user or networked deployments where several PCs share one central database. Requires an existing SQL Server instance and connection details.

Most users should accept the default, **SQLite**, and continue.

2. Company and branding

Enter your dealership's details: company name, address, phone, email, and website. These appear on warranty certificates, reports, and the application title bar. You can also set your manufacturer/supplier name, currency, and a brand colour. All of these can be changed later under the Admin menu.

3. Administrator account

The application creates an initial administrator account. The default sign-in is:

Username	admin
Password	Admin@1234

Change the default password immediately

On first login you will be required to set a new password. Choose a strong password of at least 8 characters including an uppercase letter, a lowercase letter, and a digit. Keep it secure — the administrator account controls all settings and user management.

Activating Your Licence

SolarWarranty Pro v2.4 uses a signed licence key tied to your purchase. Activation is a simple paste-and-confirm step.

To activate

9. Open the application. If it is not yet licensed, the activation screen appears.
10. Copy the licence key provided with your purchase.
11. Paste the key into the activation box and click Activate.
12. The application confirms activation and unlocks the full feature set.

Managing your licence online

A self-service portal lets you view and manage your licence at any time, without contacting support. Visit <https://solarwarrantypro.com> and sign in with the details provided at purchase.

Note

Version 2.4 manages licensing through the signed key and the online portal. There is no in-application deactivation step — licence changes (such as moving to a new PC) are handled through the portal or by contacting support at support@solarwarrantypro.com.

Where Your Data Is Stored

Understanding where SolarWarranty Pro keeps its files helps with backups and support.

What	Location
Program files	C:\Program Files\SolarWarrantyPro
Database (SQLite)	C:\ProgramData\SolarWarrantyPro\SolarWarrantyPro.db
Configuration	C:\ProgramData\SolarWarrantyPro\db.config
Licence	C:\ProgramData\SolarWarrantyPro\
Claim photos	C:\ProgramData\SolarWarrantyPro\Media\Claims
Reports & logs	C:\ProgramData\SolarWarrantyPro\Logs and \ClaimReports

Backing up your data

To back up everything, copy the entire C:\ProgramData\SolarWarrantyPro folder to a safe location (an external drive or cloud storage). The SQLite database is a single file, so a simple folder copy captures all your warranty records, photos, and settings. Do this regularly.

Uninstalling

To remove SolarWarranty Pro, use Windows Settings > Apps > Installed apps, find SolarWarranty Pro, and choose Uninstall — or use the Uninstall shortcut in the Start menu.

Your data survives uninstall

Uninstalling removes the program files but deliberately leaves your data folder (C:\ProgramData\SolarWarrantyPro) intact. This protects your records during upgrades and reinstalls. If you want to remove all data permanently, delete that folder manually after uninstalling.

Troubleshooting

The installer won't run / SmartScreen blocks it

Click **More info** then **Run anyway**, after confirming the publisher reads **JD & Sons Audio Production, LLC**. See “About the publisher name” above.

“This app can’t run on your PC”

This usually means you are on a 32-bit edition of Windows. SolarWarranty Pro v2.4 requires 64-bit Windows. Check under Settings > System > About > System type.

The application won’t start after installing

Confirm .NET Framework 4.8 is present (it is built into Windows 10 1903+ and Windows 11). If you are on an older Windows 10 build, install .NET Framework 4.8 from Microsoft, then try again. If the problem persists, contact support@solarwarrantypro.com.

I’m upgrading and my old data isn’t showing

Version 2.4 uses a new database format. Your old data is safe but needs to be migrated. Contact support@solarwarrantypro.com to arrange the free migration.

Getting Help

Product website	https://solarwarrantypro.com
Support email	support@solarwarrantypro.com
Self-service portal	https://solarwarrantypro.com
Publisher	Computer Aided Business Systems (Lagos, Nigeria)

Copyright © 2026 Computer Aided Business Systems. All rights reserved.